User Stories & Acceptance Criteria

As a customer I can **create my own account** so that I can see the status of my deliveries

* There is an option to register and login
* The website shows the status of each delivery

As a customer I can **track the status of my deliveries** so that I know when to expect my package

* The website shows the status of each delivery
* There is an estimated delivery date displayed

As an office employee I can **register items, packages and deliveries** so that they exist in the database

* There is a database to store all the information
* There is an option to store information about items, packages and deliveries

As an office employee I can **access the** **information about deliveries** so that I can let customers know when their packages are going ot be delivered

* Every delivery’s information is displayed to staff but not to customers

As a manager I can **register items, packages and deliveries** so that they exist in the database

* There is a database to store all the information
* There is an option to store information about items, packages and deliveries

As a manager I can **access all information in the database** including deliveries and customer information so that I can make sure there are no errors

* The front-end allows the manager to get all sorts of information about customers and deliveries

As a manager I can **register new employees** so that they have their own account and respective access

* There is an option to create ‘Employee accounts’ and grant them the respective access